

## 9. BENEFITS AND COVERAGE

### e. Your PACE @ Home PACE Personal Care Team

#### *Who are the members of my Personal Care Team?*

Your Personal Care Team will be assigned to you at the enrollment conference. Your Personal Care Team consists of the following people:

- **Center Manager** is responsible for the day-to-day operations of the Day Health Center.
- The **Primary Care Physician** is the doctor responsible for overseeing the primary medical care you will receive.
- The **Nurse Practitioner** is responsible, along with the physician for the medical care you will receive. Together, the Nurse Practitioner and the Physician make up your primary care team.
- **Staff Nurses** are responsible for overall nursing care needs. They work closely with the physician and nurse practitioner to provide your medical care.
- **Certified Nursing Assistants** are responsible for the patient care activities such as helping you with your personal needs.
- **Home Care Coordinator** is responsible for the coordination of services offered in the home, including personal care and equipment.
- The **Pharmacist** is responsible for medicines that you may take.
- The **Dietitian** is responsible for making sure your food and nutritional needs are met.
- **Social Workers** are responsible for social support services. They may help you find outside social resources, answer questions about your money management or Medicaid, and be a resource for help with family and emotional issues.

- The **Activity Director and Staff** are the ones who encourage you to meet other Participants, teach you new crafts, play games, and take you on field trips. In other words, they are the wonderful people who dream up fun things for you to do. You may suggest new or different activities that you would also enjoy while at the Day Health Center.
- The **Physical Therapist** helps you do things that keep your muscles strong. This helps you move around better. The physical therapist also makes sure that any equipment you get, like a wheelchair or a walker, fits your needs and is easy for you to operate.
- The **Restorative or Rehabilitation (Rehab) Aide** helps the physical therapist with your care.
- The **Occupational Therapist** helps you exercise your arms and hands so that you can do some of the things you enjoy. This includes being able to comb or brush your hair, feed yourself, or write your name.
- The **Speech Therapist** is responsible for helping you use the muscles in your face. This helps you to eat and speak and communicate with others.
- The **Transportation Director** is responsible for managing the transportation needs of the Day Health Center. The Transportation Coordinator schedules your travel time and will let you know if your driver is running late or if there is a problem.
- **Driver/Aides** are the people who pick you up in the morning and bring you home at night. They may also drive you to field trip outings with other Participants or take you to a medical specialist appointment.

## **f. Contract Providers**

PACE @ Home contracts with other providers in order to better meet your needs. Examples of contract providers include hospitals, nursing facilities, specialist physicians, and home care providers.