Discrimination is Against the Law

PACE@Home complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PACE@Home does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

PACE@Home:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
    - Qualified sign language interpreters
    - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
    - Qualified interpreters
    - Information written in other languages

If you need these services, contact the Center Manager.

If you believe that PACE@Home has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Quality Compliance Coordinator (QCC), 1915 Fairgrove Church Rd. SE, Newton NC 28658. (828) 468-3980, TTY 1-(800) 735-2962, Fax (828) 464-2845. You can file a grievance in person or by mail, or fax. If you need help filing a grievance, the QCC or Center Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 3980-468 (828) (رقم هاتف الصم والبكم: 2962-735 (800)-1).

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ (828) 468-3980 (TTY: 1-(800) 735-2962)។

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (828) 468-3980（TTY：1-(800) 735-2962）。

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (828) 468-3980 (TTY: 1-(800) 735-2962).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (828) 468-3980 (ATS : 1-(800) 735-2962).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (828) 468-3980 (TTY: 1-(800) 735-2962).

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે.

ફોન કરો (828) 468-3980 (TTY: 1-(800) 735-2962).

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। (828) 468-3980 (TTY: 1-(800) 735-2962) पर कॉल करें।

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau (828) 468-3980 (TTY: 1-(800) 735-2962).

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。(828) 468-3980（TTY: 1-(800) 735-2962）まで、お電話にてご連絡ください。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (828) 468-3980 (TTY: 1-(800) 735-2962) 번으로 전화해 주십시오.

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ (828) 468-3980 (TTY: 1-(800) 735-2962).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (828) 468-3980 (телетайп: 1-(800) 735-2962).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (828) 468-3980 (TTY: 1-(800) 735-2962).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (828) 468-3980 (TTY: 1-(800) 735-2962).